



Armstrong Indiana BDHP

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Behavioral and Developmental Health Program

Substitute Notice
01/31/2025

Armstrong-Indiana Behavioral and Developmental Health Program (“AIBDHP”) recently discovered an incident impacting personal information in its possession.

What Happened?

On July 22, 2024, we became aware of an intrusion into the AIBDHP computer network. Upon discovery, we enlisted the help of cybersecurity professionals to investigate and remediate the network intrusion. The investigation determined on July 26, 2024, that an unauthorized third-party accessed and downloaded personal information. The unauthorized access to the AIBDHP network was limited to July 22, 2024.

What Information Was Involved?

Through the investigation referenced above, AIBDHP identified that the personal information involved may have included: first and last name, social security number, date of birth, Medical Assistance number, Admission Date, Discharge Date, Plan of Care dates, Facility, Discharge Services, date of evaluation, diagnosis, date of meeting, outcome of meetings. To date, we are not aware of any fraud, identity theft, or other similar misuse of this information.

What Are We Doing?

AIBDHP takes the protection of personal information seriously and has taken steps to prevent a similar occurrence. As a result of this incident, we have worked with cybersecurity professionals to investigate, remediate this incident and prevent similar incidents in the future.

Additionally, we have offered complementary identity protection for 12 months.

What You Can Do.

We encourage everyone to carefully review statements sent from healthcare providers and insurance companies to ensure that all activity is valid. Any questionable charges should be promptly reported to the provider or company with which the account is maintained.

For More Information.

We sincerely regret any inconvenience or concern caused by this incident. If you have further questions or concerns, please call 1-833-918-8226 toll-free Monday through Friday from 8:00 am – 8:00 pm Central Time (excluding major U.S. holidays). Be prepared to provide engagement number B139382.